



Hart Schaffner Marx

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Attn: Web Returns
1755 Sherwin Avenue
Des Plaines, IL 60018

1-877-203-3658
Monday - Friday
8am to 5pm EST
www.hartschaffnermarx.com

Step 1 - How would you like us to handle your request?

- *Shipping and handling fees are not refunded
Exchange item (Please fill out reorder section below)
Refund/Credit

Step 2 - List item(s) you are returning, including reason (refer to chart)

Table with 6 columns: Qty, Lot Number, Size, Stature, Description, Reason. Row 1: 1, 133-336787, 42, Reg, EXAMPLE, 42.

Chart with 5 columns: Sizing, Too Small, Too Large, Service, Quality. Rows include Overall, Chest/Bust, Waist, Seat/Hips, Rise/Crotch, Length and various reasons like 'Wrong item shipped', 'Quality of fabric', etc.

Step 3 - Please place your reorder here

Table with 7 columns: Item Number, Size, Stature, Description, Price Each, Total. Row 1: 133-336787, 44, REG, EXAMPLE, \$695.00, \$695.00. Includes Sub Total and Total rows.

Step 4 - Method of Payment

All prices are in US dollars. Please include credit card number and expiration date with credit card orders

- Visa
Master Card
American Express
Gift/Merchandise Certificate

Credit Card Number _____ Exp. Date _____

Signature _____

- Please check here if you would like to include additional comments. You may list your comments on the back of this form

Note: Additional merchandise ordered may require additional shipping charges. If no method of payment is provided, the original credit card will be charged for any balance due. If you have any questions about your return please contact us at 1-877-203-3658

We will gladly issue a refund, credit, or exchange for the value of the merchandise returned within 60 days of the purchase. If you need to return merchandise after 60 days, we will issue a merchandise certificate for the value of the merchandise returned. Sale items may be returned for exchange only.

HART SCHAFFNER MARX STORES AND RETAILERS CANNOT ACCEPT HART SCHAFFNER MARX DIRECT (CATALOG OR INTERNET) RETURNS OR EXCHANGES. HART SCHAFFNER MARX DIRECT CANNOT ACCEPT HART SCHAFFNER MARX STORES OR RETAILERS RETURNS OR EXCHANGES.

Step 5

Enclose this form along with the merchandise and copy of the original packing slip in a secure package. Attach the Return Label to the outside and return through any insured shipper. If you do not have the Return Label please address your package to the address on this form. Return postage is not paid, customer is responsible for postage. Please allow 30 days for us to receive your return and process your request.